

## Results-orientated policies

### Ensure policy objectives translated into effective action and outcomes

The traditional distinction between policy formulation and policy implementation is becoming more blurred. The speed of change and ever-increasing public expectation call for responsive policy-making which can be rapidly put into practice, evaluated and enhanced when necessary.

At NETconsent we appreciate the time and effort that goes into creating policies. However, we also recognise that too often policy fails, when policy objectives are not translated into effective action and outcomes.

### Connecting People and Policies

Our aim is to help organisations transform the policy life-cycle process, to support the successful introduction of policies, so that they are clearly understood and carried out efficiently.

Drawing on our experience of many years in the Public Sector and The National Health Service, we have developed a practical and effective approach to support excellence in policy implementation. Therefore, ensuring that the right policies are communicated to the right people, in the right form, at the right time.

NETconsent is the market leader of automated policy management software, with over 175,000 users. Healthcare organisations across the country including University Hospitals Bristol NHS Foundation Trust, NHS Lanarkshire and Darlington PCT all use NETconsent. This system guarantees that critical policies are read, understanding assessed and knowledge gaps identified for timely management intervention. NETconsent also compliments stages of policy-making in the following areas:

- ◆ **Policy Insight:** Employee input is an effective resource, in ensuring that policies work first time. NETconsent Assessor, provides a cost-effective method for policy-makers to consult with staff for views on existing or proposed policies, collate feedback or undertake annual assessments.
- ◆ **Policy Ownership:** Effective involvement is beneficial to the rollout of policy. NETconsent Informer, can be used to communicate progress or make policy announcements to promote buy-in.
- ◆ **Policy Evaluation:** To ensure policy is really dealing with the internal problems it was designed to solve, NETconsent provides mechanisms to allow peer challenge or service deliverers to provide feedback to policy-makers.
- ◆ **Policy Review:** Once a policy is published, the NETconsent system will remind authors when a scheduled policy review is imminent, reducing the likelihood that reviews are neglected.
- ◆ **Policy Audit:** Accurate data dramatically reduces the time and effort auditors require to measure policy effectiveness. NETconsent provides a central library of policies and generates summary and exception reports.



#### Expert advice available

Call: 0370 013 1600

Click: [www.netconsent.com](http://www.netconsent.com)

Contact: [info@netconsent.com](mailto:info@netconsent.com)